

**Pitt Island Day Tour - Information & Booking Request form 2024/25.**

This form must be completed and emailed to [bnb@flowerpotlodge.co.nz](mailto:bnb@flowerpotlodge.co.nz)

Booking representative/Tour leader: \_\_\_\_\_

Mobile phone number: \_\_\_\_\_ Number in party for tour: \_\_\_\_\_

Email address: \_\_\_\_\_

Arrival date at Chatham: \_\_\_\_\_ Departure date from Chatham: \_\_\_\_\_

Preferred date for Pitt Tour: \_\_\_\_\_

Place of accommodation on main Island: \_\_\_\_\_

Credit card number: \_\_\_\_\_

(only used if you cancel within 24 hrs)

Name on card: \_\_\_\_\_

Expiry date: \_\_\_\_\_ CVC: \_\_\_\_\_

Names of tour party: \_\_\_\_\_ Special diet: Yes/No/What

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| 9.  | _____ | _____ |
| 10. | _____ | _____ |

**Terms:**

1. Tour price is \$475.00 pp, includes: flights, tour and lunch.
2. You will need to make your own way to and from main Chatham airport.
3. Payment can be made on the day at Flowerpot Bay Lodge, cash, eftpos or credit card.
4. Credit card fee of 2.5% will be added
5. Confirmation. Flowerpot Bay lodge will advise by return email receipt of your booking request; this is not a confirmed booking.
6. 7 days before tour date, contact us to confirm the booking request.
7. Flowerpot Lodge will confirm the Tour, final numbers and date 48, hours prior to the tour.
8. If for any reason we or Air Chathams cannot complete the tour on the confirmed date, we will advise an alternative date.
9. If we or Air Chathams cannot complete the tour, there will be no charges made or payable.
10. IF you or any confirmed guest cancels within 24 hours of the confirmed tour date, a \$175.00 cancellation fee (per cancelled guest) will be charged against the above Credit Card.
11. You have read and agree to the terms above and posted on our website: Read this, Pitt Island Day Tour, and T&Cs [www.flowerpotlodge.co.nz](http://www.flowerpotlodge.co.nz)

Your signature: \_\_\_\_\_

## **Pitt Island Day Tour - FAQ - What you need to know:**

**Booking Day Tours:** Tours must be booked in advance using the Day Tour Booking Request form or via your main Island accommodation provider.

**Numbers:** Please note that there needs to be a minimum of eight (8) for the Tour to Operate. We will coordinate bookings to maximise the opportunity for your tour to happen.

**Payment:** Payment **MUST** be made on the day of the Tour, on Pitt Island at the Lodge during lunch. Payment can be made collectively or individually with Cash, Credit Card or Eftpos. A 2.5% credit card fee will apply. Anyone that has pre-paid via their travel agent, must confirm with us the night before.

**Land transfers to Chatham airport:** Main Island land transfers are not included by us. You will need to make your own way to and from Chatham airport. In many cases, your main island accommodation provider will provide this service and will normally charge a fee for this.

**Lunch:** A full complementary lunch at Flowerpot Bay Lodge is included with the day tour. If you have any special dietary requirements, please let us know when making the booking, not the night before please.

**Weather conditions:** Many of the scenic vantage points on Pitt Island are only accessible off-road. In consideration of our access providers, we are unable to drive across paddocks when very wet, plus it's just too dangerous. For most of the summer there is no issue, but please understand if we need to call off a tour because of wet weather, we do this as a very last resort.

**More on weather:** Remember that it is the pilots ultimate call if the weather looks dicey, they need to have clear conditions at both ends. Often it can be clear here at Flowerpot and fogged in at Chatham or vice versa. We usually start liaising with the pilot at first light and attempt to make a call by 7.00am. We will always confirm on the morning by phone either way.

**Weather delays:** When a tour is delayed, for whatever reason, we will offer you the next available day. You may accept or decline the alternative day. Please note that in peak season, there may be no alternative day available within the period of your Chatham holiday.

**Flight times:** There are normally 2 flights each way with one leg for each group taking the scenic tour route. The first plane is scheduled to depart at 9.00am, so guests should be at the airport **no later than 8.45am**. Guests should wait at the terminal, the pilot will meet you and escort to the plane. The second plane is 1 hour later, take off at 10.00am. The flight time is 25 minutes. Arrival back at Chatham is 4.30pm and 5.30pm - all going well.

**Getting stuck:** Please note that there is always a very slight risk of getting stuck, it generally only happens once or twice a year. On the odd occasion, usually due to fog, we cannot get day visitors off the Island by plane. On these rare occasions, there are two alternatives, a 1-hr boat trip back to Owenga or stay the night and fly back to Chatham next morning (weather permitting). So that you know where you stand, we offer a special "Stuck Rate" on a share-twin basis at Flowerpot Bay Lodge. The price is \$200 pp inclusive of 2 course dinner, bed and breakfast. This is a significantly reduced rate and only available for stuck guests. Unless agreed by prior arrangement, you will need to pay this before departure from Pitt Island.

**What to bring:** Medications, please bring any important medication you might need just in case you get stuck, Camera, Solid footwear, Warm clothing, and sense of adventure.

**Walking:** The Day Tour includes several short walks, one of up to 1  $\frac{1}{4}$  hours. Guests should be of adequate fitness to do these walks. If not, please let us know.

**Mobile coverage:** There is limited Mobile phone coverage and free Wifi at Flowerpot Lodge

**Last minute bookings:** If you have just arrived on Chatham's, last minute bookings can also be taken by telephone, but please have all the required information available per the form before calling. We suggest making your booking request well in advance or at the same time you book your Chatham's trip.

**If we cancel:** If we or Air Chathams are unable to complete the tour on the day, we will offer the next available alternate day. You may accept or decline this alternate. There will be no charge or payment due. Please note, in peak season, there may be no alternate day available during your period of stay.

**If you cancel:** Last minute cancellations mean that other guests waiting can miss out. If you cancel within 24 hrs of the confirmed Tour, or if there is a No Show by any confirmed guest on the day, we will charge \$175.00 pp to the credit card supplied at the time of booking.

#### **Day Tour Itinerary:**

8.45am. Check-in at Chatham airport in main terminal building. The Cessna pilot will escort you to the aircraft.

9.00am First flight departs Chatham airport.

9.30am Arrive Pitt Island, meet your guide/host

10.00am Drive to Glory Bay, explore Glory historic cottage and history.  
Second flight departs Chatham.

10.30am Return to airstrip for second flight arrival, travel to Caravan Bush

11.00 - 12.30 guided Caravan Bush walk with botany and bird life experience.

12.45pm Flowerpot Bay Lodge, lunch and history presentation

2.30pm. Explore Flowerpot Bay, jail, fishing wharf and shipping area.

3.00pm Waihere Bay, geology and photographic experience

4.00pm. Return to airstrip for first departure, scenic flight back to Chatham.

4.10pm. Glory Bay for second group

5.10pm. Second departure, scenic flight back to Chatham

5.30pm. Both flights should be back at Chatham Airport.

**Full Tour details and the itinerary can be found on our website:**

<https://www.flowerpotlodge.co.nz/the-original-pitt-island-day-tour>

Or by scanning this QR Code.



We look forward to meeting you and to showing you our Island

Brent & Bernadette Mallinson

Flowerpot Bay Lodge

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P: 03-3050212